EASY START

EASY
INTERNET
GUIDE

MobilePay
By Danske Bank®

User interface on the Internet

• Easylaundry.eu

Visit www.easylaundry.eu and enter the Housing society name and location no. (given by your housing society) and you'll be redirected to the Laundries Internet interface.

- We are supporting smart phones!
You can also get an app for IPhone and Andriod phones.
- read more at the last page.
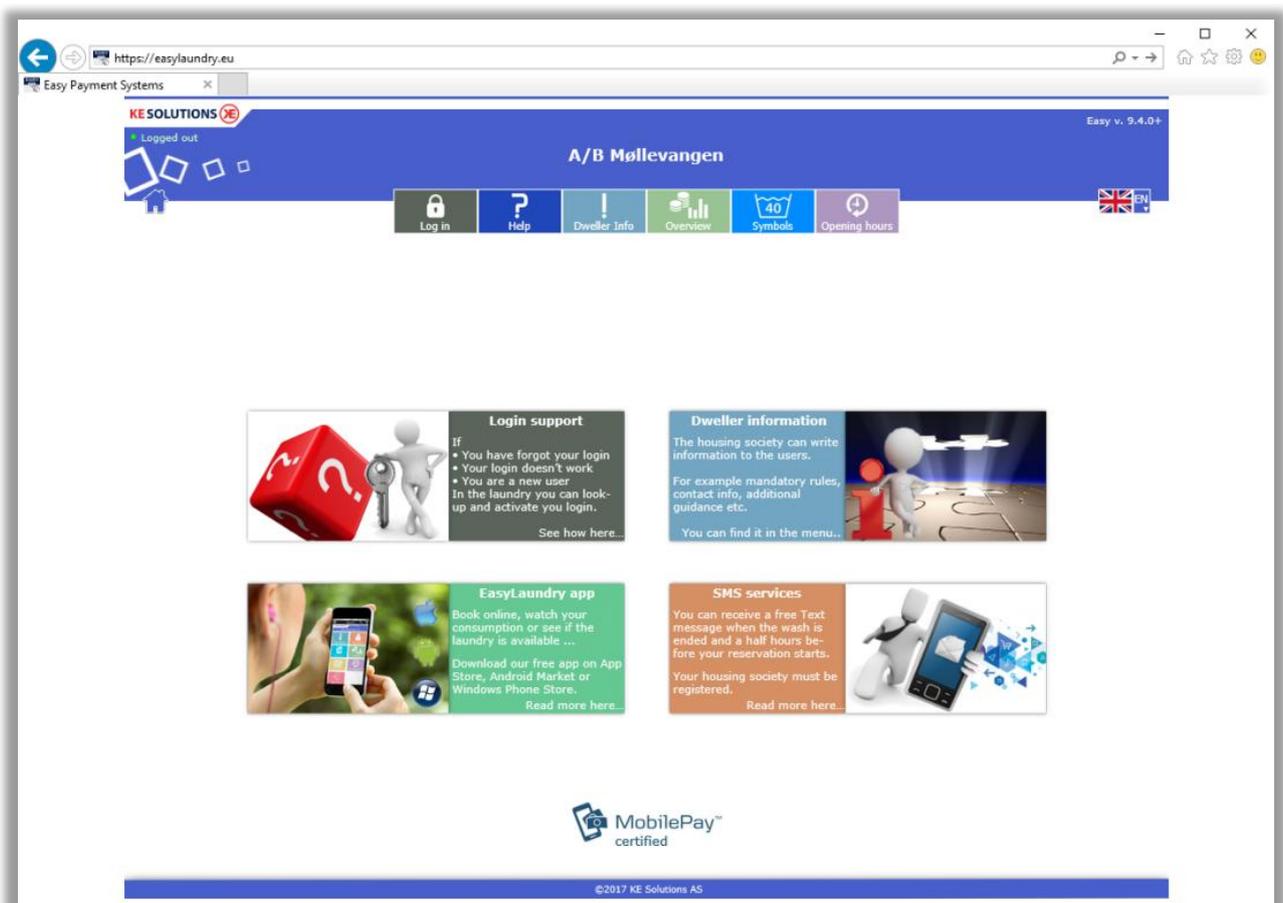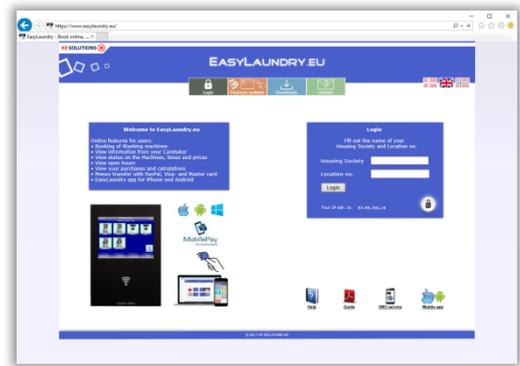
User interface

The menu, which is located at the top of the screen shows the options that are on that your specific system. When you log on to the system menu will unfold and show they use dependent functions.
It is possible to view the page in Danish, English, German and Norwegian.

If there are users who have installed "Popup Blocking" on their PC, you should probably give the page right to use the "Popup windows". This is used in particular in the booking calendar.
The system saves the IP address and time for all who log into the Internet pages.

• Compatibility requirements

Microsoft IE, Google Chrome, Firefox and Safari are supported - latest version is recommended.
We recommend a screen resolution of 1280x720px for enhanced user experience.
Mobile version only requires a resolution of 320x480px on the phone.

User menu
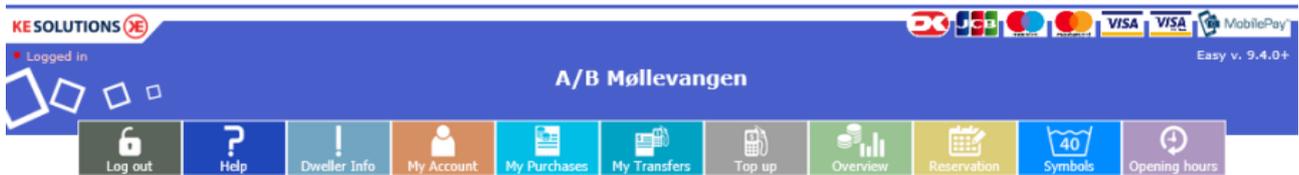
• **Login**
You need to fill in username and password to login.
Normally the username is printed the users laundry card-
The password can be created by:
Read in your card/tag at the payment system in the laundry and click on the button called »My account«
then your account will be activated instantly and you can see you login details.
Note! You can always see your log in here.

When users log on with 1234, the password needs to be changed.

• **Help**
Users can get help to make reservations and explaining for the user menu.

• **Dweller Info**
You can read information from the property master e.g. guidelines or events.

• **My Account**
You can read card ID., password, E-mail and mobile no. can be changed.
App ID is used for our EasyLaundry mobile app for iPhone and Android phones.
E-mail address is only in use at credit card based systems (not outside Denmark).
Mobile no. is for the SMS system (not outside Denmark).
»Block my tag/card« can be useful if you have lost your tag/card. This will block your tag/card immediately.
You will not be able to log in to your account befor you gets a new tag/card!.

• My Purchases

Users can read their purchases within a selected period using the calendar buttons.
Purchase date, purchased machinery, and the price displayed in a table.
Click 'Calculate consumption', a window pops and displays the total consumption for the selected period.
At cash systems the current balance I showed at the top of the page.

My Purchases

From date 1/5-2013   Prev. month   This month   Update
To date   31/5-2013   Prev. month   This month

Calculate consumption

Purchase time	Machine	Price
07-05-2013 10:15:43	TUMBLER7	3,00 Kr.
16-05-2013 11:51:31	VASK4	8,00 Kr.
16-05-2013 11:54:40	VASK5	8,00 Kr.
21-05-2013 08:19:14	VASK3	15,75 Kr.
21-05-2013 08:23:30	TUMBLER7	8,00 Kr.
21-05-2013 08:23:30	TUMBLER9	8,00 Kr.
21-05-2013 08:23:43	VASK3	12,00 Kr.
21-05-2013 08:54:50	TUMBLER7	1,00 Kr.
21-05-2013 08:55:16	TUMBLER7	1,00 Kr.

Your calculated consumption

Lersøgaard

Flat no. (User no.):	60001
From date:	1/5-2013
To date:	31/5-2013
Consumption	64,75 Kr.

• My Transfers (cash systems only)

This lists all pending and completed transfers.
A pending transfer is automatically transferred the next time the user loads his chip card / tag.

Type Admin is a transfer made by the administrator or property master / caretaker.

Type DK and PayPalis a transfers the user has made through a payment with credit card e.g. Dankort, Visa card, Master card etc.

My Transfers

Pending Transfers
(Transfers are pending until you load your card/tag in the payment system)

Date	User no.	Amount DKK	Trans. ID	Type
28-06-2013 12:58:00	60001	200 Kr.	12547EW	Admin

Completed Transfers overførelser

Creation Date	Transfer Date	User nr.	Amount DKK	Trans. ID	Type
22-04-2013 08:18:00	22-04-2013 08:19:01	60001	10 Kr.	-	Admin
19-04-2013 07:25:00	22-04-2013 08:16:32	60001	1 Kr.	63268184MJ066951F	PayPal

• Reservation /Booking

After login you can make reservations just by clicking on »BOOK« at the wanted group and time.

The booking page is built the same way as in the terminal with the same booking group names.
By the calendar buttons you can select another day and month.
When a booking is selected, it must be approved by clicking on the 'Order'. Then change the text order to the user's Flat no. Be aware that max. Number of reservations can be configured to e.g. max. 2.

A booked reservation can be erased again by click on »Delete« that appears at reserved time.

You can also search on the next available 15 free times e.g. after 3:00pm.

Booking

Date 2/7-2013   This month   Next month   Update
Search for the next 15 unoccupied times All times   Search

My reservations

Max. no. of reservations: 4 - Deposit: 5,00 Kr.			
Start time	VASK1	VASK2	VASK3	VASK4
Kl. 07:00	2940	2940	Book	Book
Kl. 09:00	2540	Book	1850	1850
Kl. 11:00	40	630	Book	630
Kl. 13:00	3120	3120	3120	90
Kl. 15:00	Book	Book	Book	Book
Kl. 17:00	Book	Book	Book	Book
Kl. 19:00	3180	3180	3180	3180

Confirm the Reservation

Preferred booking	
Date	02/07-2013
Start time	Kl. 17:00
Group	VASK3

Cancel   Accept

• Prices and status

- The machine status from the Laundry can be read in "real time".

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- Machine: The name is the same as at the screen in the Laundry

- **Price:** You can see the price for the specific machine

- **Status** have 4 options - Ready, Busy, Reserved and Closed

- **Remaining** is the time there is left on a busy machine. Be aware of some inaccuracy on washing machines.

- **Start time** is the time a busy machine has been started.

Prices and status

Machine	Price	Status	Remaining	Start time
VASK1	13,00 Kr.	Reserved	-	
VASK2	13,00 Kr.	Reserved	-	
VASK3	13,00 Kr.	Ready	-	
VASK4	13,00 Kr.	Busy	Ukendt min.	Kl. 13:04
VASK5	13,00 Kr.	Busy	Ukendt min.	Kl. 12:48
VASK6	13,00 Kr.	Ready	-	
VASK7	22,00 Kr.	Ready	-	
TUMBLER7	3,00 Kr.	Ready	-	
TUMBLER8	3,00 Kr.	Ready	-	
TUMBLER9	3,00 Kr.	Ready	-	

• Opening hours

Opening hours for all days in the week can be seen.

Opening hours

Lersøgaard	Opening	Closing
Monday	07:00	21:00
Tuesday	07:00	21:00
Wednesday	07:00	21:00
Thursday	07:00	21:00
Friday	07:00	21:00
Saturday	Days open	
Sunday	07:00	21:00
Holidays	07:00	21:00

• Symbols

Explaining for all washing symbols there can be found in the Laundry and clothes.

• Log off

For increasing the security remember to log off after use.

• **Transfer amount** (cash systems with credit card options in Denmark only)
Users can transfer amount to their chip card/tag by a credit card e.g. Dankort, Visa card.
-      Different cards are available.
You will be guided trough the transfer. It's just like an ordinary Internet shopping.

-      Click on »Transfer amount« in the user menu

In the top you can see which cards there are supported.

First time you make a transfer, you need to fill out an E-mail address. The system will remember it to the next time.

-      Click »Continue«

Select or fill out the amount you want to transfer to the chip card / tag.

-      Click »Check out«

Select the credit card you want to use e.g. visa card.
Fill out Card no., expiry date and control no.

-      Click »Pay now«

After a few seconds the payment is approved.
-      Click on »Videre« to show the receipt.
          The receipt has also been send to your E-mails address.

The tranfered amount can now be seen in »My Transfers«

• **Order card/tag** (with credit card options in Denmark only)
New users can order chip card/tag, you pay with credit card.
Users may not be logged in.
You receive a new login by E-mail after the purchase.

The procedure is like above. You'll be guided through.

EasyLaundry mobil app

Get the EasyLaundry app on Google Play and App Store - it's free.
You can find a link for the app on the main page and www.saniva.dk

The beauty of the app is that it automatically logs the user on every time
it is opened and therefore is booking only a few clicks away.

When Easy Laundry opened for the first time, you must fill in a APP ID, and the
username and password you use for the ordinary. Internet access.
APP ID can be found under »My Account« when logged in with the ordinary
Internet interface (see page 3).

Be aware that if you change the password is at a time, then it needs to be
changed in the app as well.

As in the ordinary and mobile user interfaces Danish and English languages are
available.

Click the "OK" button when the ID and username / password are filled in.
The menu contains most of the features from the normal web interface.
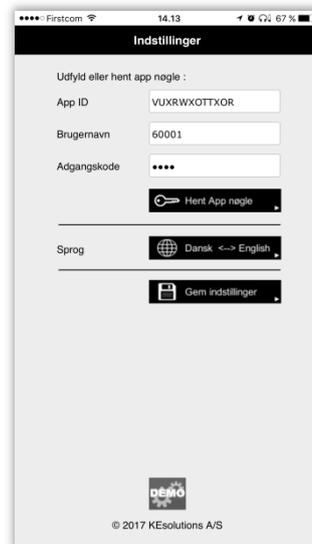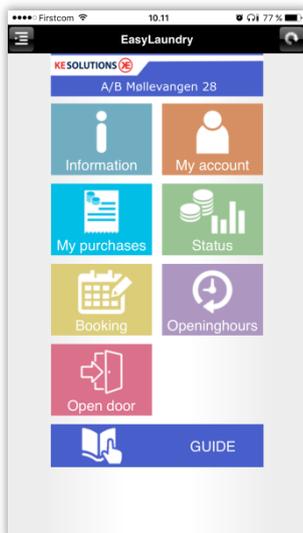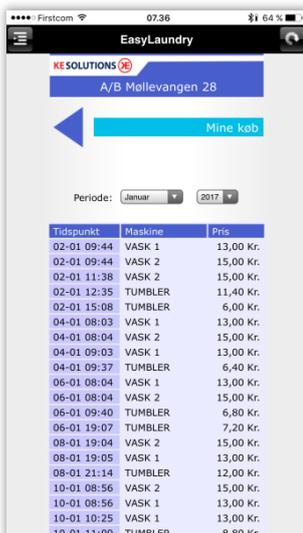
Menu   My purchases   Booking   Prices and status